From: Tom Cole [mailto:

Sent: Monday, December 14, 2009 10:47 AM

To: 'scott hoffman'

Subject: RE: dana elevation certificate

Scott, I mailed you a check on Saturday from Palo Alto, so you likely will receive it today, or perhaps tomorrow given the USPS holiday crush. Thanks again for the quick turnaround on the cert – my policy premium was reduced 90% this year and applied retroactively for 2008 too, so I'm getting a big refund check! Let me know if you want me to post a recommendation on your behalf on our neighborhood email list. A lot of people have been asking about how to get a certificate.

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From: scott hoffman [mailto:scott@ah-land.com]